1. We’re YOUR store. As the only bookstore owned & operated by ECU, we always look out for you. We comparison shop like you, and offer competitive pricing and special services we know you need.

2. Scholarship. Dowdy profits go back to students by way of scholarship funding & donations to campus programs.

3. Connections. We partner with faculty to stock course materials in the format(s) and editions that are requested by your instructor.

4. Convenience. We’re located in the student center with convenient parking. We have everything you need for class.

5. Options. We offer online and in-store book rentals and purchases and the popular order online, pick-up in-store option. We also ship if you prefer. Same is true for computers.

6. Returns. We are customer-friendly. We know you may need to drop a course occasionally. When you buy at Dowdy, we make returns hassle-free and process them during the early days of the semester. Just a reminder — always keep your receipts, no matter where you buy your books.

7. Cutting edge. We have the latest technology from e-books to iBooks. We’re always trying to stock the latest technical products and accessories. And, we partner with campus IT support services to help you when you need it.

8. Cash back. Dowdy’s book buyback essentially lowers the cost of some books by giving you cash back at the end of the semester. And, by selling back to Dowdy you’re helping used books on campus for other students.

9. Friendly. We honestly care about you. Dedicated staff meet you with respect and courtesy, and will help whenever possible. Dowdy is also one of the top campus employers of students, providing solid experience in a fast-paced, customer-service-oriented business.

10. Team spirit! We’re part of the Pirate Nation. Dowdy has the largest selection of ECU licensed clothing & merchandise around. Remember, you’re a Pirate. We wear purple on Fridays! Go Pirates!

**Computers & Technology Why Buy from ECU**

**Academic Recommendations**

- We offer low, education pricing on Apple®, Dell®, and Lenovo® laptops that meet or exceed departmental recommendations and will provide an outstanding experience throughout a student’s career.

**Support through Pirate Tech**

- Free support from Pirate Tech including network connectivity, virus removal, and free Microsoft Office (plus other software) installation.
- Full service repair for Dell, Lenovo, and Apple computers under warranty. No appointment needed!

**Loans**

- A loaner may be available from Dowdy during repairs (laptops/computers under warranty) purchased from the Tech Deck. The broken computer must be under repair at the Pirate Tech before a loaner can be issued from the Tech Deck. Even though we have a large supply of loaners, there are few occasions during the year when we may have a shortage.

**Trade-in**

- Your Apple®, laptop or PC® may be eligible for trade-in value at the Tech Deck. Value is given in trade credit toward a new computer, books, and more! See a Tech Deck associate for details.
LOW-COST RENTALS

Rental Books

Rental textbooks are available on select titles, both online through our COMPARE site and in-store on the student. Rentals cost up to 50% less than a new book.

Paying:

A credit card is required for textbooks rented either online or in our store. Payment for in-store rental can be made by credit/debit card, financial aid,spirit account, Dowdy gift card, Banner Buxx, cash, or check. A credit card, however, is required to secure the rental.

Returning:

Rentals end at end of semester. Rental book must be returned by the due date on your original receipt in re-saleable condition. This means the book spine must be intact with no torn edges or pages missing or holes in covers or content. All original pages & components present. Normal highlighting is permitted.

Returns:

One of the significant benefits of shopping on campus at ECU Dowdy Student Stores is the generous refund policies. Refund dates are available in the Dowdy website and will offer for clothing and logo merchandise, technology products, and course materials/textbooks. An original cash register receipt is required on all returns, refunds, and exchanges.

Returns or exchanges for textbooks can only be made during specified time periods. See our website for these timeframes.

Refunds are available for in-store rentals in accordance with the refund policy on your rental. Other online vendors on the COMPARE site may have refund policies different than ECU Dowdy Student Stores. Remember to read the receipt/agreement when you rent a book.

No refunds or exchanges will be permitted on course packs, including lab manuals, study guides, open box technology products, and custom embroidered apparel.

ECU HEALTH SCIENCES STORE

Dowdy’s Health Sciences Store is located on the 2nd floor of the Health Sciences Student Center, and stocks a variety of merchandise geared to the medical, dental, nursing, and allied health science fields.

We stock books and course materials for the following:

- Pre-Dental School of Medicine
- Physical Therapy
- Physician Assistant
- School of Dental Medicine
- Master of Public Health
- College of Nursing (Fall 2019)

We also carry logo apparel and merchandise, and embroidered scarfs in the appropriate color for each program. We stock lab coats, bags, and some medical equipment as well.

ECU CATALOG OFFICE

Lowest Cost Rentals

Rental textbooks are available on select titles, both online through our COMPARE site and in-store on the student. Rentals cost up to 50% less than a new book.

Paying:

A credit card is required for textbooks rented either online or in our store. Payment for in-store rental can be made by credit/debit card, financial aid, spirit account, Dowdy gift card, Banner Buxx, cash, or check. A credit card, however, is required to secure the rental.

Returning:

Rentals end at end of semester. Rental book must be returned by the due date on your original receipt in re-saleable condition. This means the book spine must be intact with no torn edges or pages missing or holes in covers or content. All original pages & components present. Normal highlighting is permitted.

Returns:

One of the significant benefits of shopping on campus at ECU Dowdy Student Stores is the generous refund policies. Refund dates are available in the Dowdy website and will offer for clothing and logo merchandise, technology products, and course materials/textbooks. An original cash register receipt is required on all returns, refunds, and exchanges.

Returns or exchanges for textbooks can only be made during specified time periods. See our website for these timeframes.

Refunds are available for in-store rentals in accordance with the refund policy on your rental. Other online vendors on the COMPARE site may have refund policies different than ECU Dowdy Student Stores. Remember to read the receipt/agreement when you rent a book.

No refunds or exchanges will be permitted on course packs, including lab manuals, study guides, open box technology products, and custom embroidered apparel.